



FULCRUM GROUP CREDIT POLICY UPDATE

Please be advised of the update to our credit policy. Please call or email if you have any questions or concerns: 817-337-0300 ext. 2358 John Lentini - Office Manager, accounting@fulcrumgroup.net.

Our terms remain the same. Net 10 days for all SPOT monthly invoices and Labor only invoices. Net 30 days for other services and purchases.

A 50% deposit will be required for any existing client project or product order exceeding \$5,000. A new credit check will be conducted for any existing client project or product order over \$15,000. In addition, all active clients will have a new credit check conducted on an annual basis.

Our collection policy will be as follows:

For Net 10 day terms

10 days past due – Follow up E-mail

15 days past due – Follow up telephone call

25 days past due – Follow up telephone call from your Fulcrum FCIO

40 days past due – Follow up telephone call or E-mail and **CREDIT HOLD (NO SUPPORT)**

For Net 30 day terms

After 30 days – Follow up E-mail

15 days past due – Follow up telephone call

25 days past due – Follow up telephone call from your Fulcrum FCIO

60 days past due – Follow up telephone call or E-mail and **CREDIT HOLD (NO SUPPORT)**

A finance charge of 1.5% is applied to any past due invoice(s).

The above information is intended to make you aware of our policy so there will be no misunderstanding and no surprises.

Thank you for your continued business.

The Fulcrum Group, Inc.

www.fulcrum.pro

817-337-0300

Last Updated 3/15/2021